



Draft Water Resources Management Plan

Statement of Response

September 2018

Introduction

Following a pre-consultation phase with regulators and stakeholders, we published our draft Water Resources Management Plan 2019 in March 2018 for a 12 week consultation period concluding on 31 May 2018. The plan defines our strategy to achieve long-term, sustainable and resilient arrangements for water supplies to Albion Eco's Shotton inset area, Deeside. It ensures that we have an adequate supply to meet water demand over the 25 years from 2020 to 2045.

We received four formal consultation responses to our draft plan and this Statement of Response describes how we take account of these responses, including any changes we subsequently have made to our draft plan. It has been sent to those who made detailed observations on the draft plan and has also been sent to the Welsh Government. Alongside our Statement of Response we have also published a copy of our revised draft Water Resources Management Plan 2019.

We have not needed to make any changes to our Strategic Environmental Assessment (SEA) or Habitats Regulation Assessment (HRA) screening; these can still be found on our website.

The main issues raised by respondents were:

- Customer participation in plan development
- Reference to guidance and supporting documentation
- Levels of service discussion
- Minor amendments to tables

We would like to thank all stakeholders who reviewed our plan and provided representations for their time and contributions.

Statement of Response

The following table details our responses to the representation made:

Consultee Response	Albion Water Response	Amendment to WRMP
Evidence of customer engagement	Regular site meetings are held with the principle customer, demand monitoring and forecasting is a monthly (often weekly) process and discussions with utility staff are routine.	Final WRMP to include additional text in section 2.4.
Clearer references to guidance and supporting documentation	Additional references will be included to provide additional background.	References added to sections 2.1 and 2.2
Review of Levels of Service, their impact and outcomes need to be clarified	These are driven by bulk supplies from Dwr Cymru.	Final WRMP to include additional text in section 7.
Consistency between report and water resources planning tables	Relevant documents checked and no inconsistency found – observation due to rounding effect	None required